
Confirmed Reservation 2134843 at Hampshire Holiday Parks - Queenstown Lakeview

From Hampshire Holiday Parks Queenstown Lakeview <reception.2ql@hhp.nz>

Date Thu 1/30/2025 8:59 AM

To ae_y0305@hotmail.com <ae_y0305@hotmail.com>

Dear Natchamon

Thank you for your payment which has secured your reservation. The terms and conditions are now applicable to this booking, as follows;

Reservation No: **2134843**
Guest Name: **Natchamon Sakundejpaiboon**
Arrival Date: **Saturday, 12 April 2025**
Departure Date: **Monday, 14 April 2025**
Number of Nights: **2**
Room Type: **1 2QL Powered Site**
Number of Guests: **Adults: 2 Children: 1 Infants: 0**
Discount Applied: \$0.00 -
Total After Discount: **\$170.00**
Cancellation Policy: High & Peak Season - NZ
Deposit Paid: \$43.24 - 30 Jan 2025 (includes surcharge)
Balance Payment: **Amount: \$127.50 Due: 29 Mar 2025**

Payment Options:

Online: [Guest Portal Link](#)

Over the Phone: Call +6434427252 during office hours and provide a debit or credit card

Direct Deposit: Details listed below

Account Name: Hampshire Holiday Parks Limited trading as Hampshire Holidays Parks - Queenstown Lakeview

BSB: (not required)

Swift Code: BKNZ NZ22

Account Number: 02-1265-0047474-000

Reference: 2QL 2134843 Sakundejpaiboon

Cheques not accepted.

Cancellation Policy:

CANCELLATION:

Free cancellation period up to 15 days prior to arrival date. Cancellations within 14 days of the arrival date will incur a cancellation fee equivalent to the total booking tariff.

Cancellations due to exceptional circumstances will be taken into consideration.

Please note: Booking alterations include date changes, reduction in nights and reduction in guests. These fall under the same rule as a cancellation and must be amended prior to the free cancellation period.

PAYMENT:

A deposit of 25% of the total booking tariff is payable at time of booking to confirm the reservation. Final balance is payable 14 days, prior to the arrival date. Should your balance not be received by the due date, this amount will be automatically deducted from the credit card on file.

Terms & Conditions:

HAMPSHIRE PROPERTY GROUP BOOKING TERMS & CONDITIONS

All bookings are accepted on the basis that you have read, understood, and agree to abide, and be bound, by the following Terms & Conditions and House Rules. On check-in, you may also be required to verify your

identity with photographic identification. Should you choose not to proceed with this reservation, you are required to advise us within 24hrs of making your booking for a refund of all monies paid.

1. Premises are let for short term/ holiday purposes only for the agreed period and at the agreed nightly or weekly rate subject to subsequent change as agreed by the parties.

2. The premises are available from 3.00pm and generally NOT BEFORE on the day of arrival and are to be vacated at 10.00am SHARP on the day of departure. The purpose of these strict times is to allow the necessary time to clean the premises. Please consider your fellow incoming/outgoing holiday occupants. We may consider requests for early arrival or late checkout if available. (ARRIVAL AND DEPARTURE TIMES WILL VARY PER PROPERTY)

3. Pets are not allowed, and all accommodation options are smoke free only. Evidence of smoking or pets will give rise to a cleaning fee of \$200 charged against your credit card or payable in cash at our option. (PETS ARE PERMITTED AT SOME OF OUR PROPERTIES, PLEASE CONTACT PARKS DIRECTLY FOR CONFIRMATION OF THIS POLICY)

4. The maximum number of persons permitted to occupy the booked premises will form part of the booking contract and will be nominated when you make your booking. Persons found occupying the premises over and above the number on the booking may give rise to an additional fee or early termination for breach.

5. All damage, breakages, or losses to the property and/or furniture/furnishings are to be reported to the reception and paid for immediately. All furnishings and equipment must be left in the premises as originally found. Damage not paid for will be charged to your card without notice.

6. Pre-Authorisation/Security Deposit (Bond) for accommodation: A valid Visa or MasterCard is required on check-in. A pre-authorized payment may be taken from your card and held as a security deposit for damages, excessive cleaning or extra charges. The pre-authorisation/security bond varies depending on accommodation type booked. Bonds may apply on hired items. All security deposits will be refundable upon check-out after an inspection has been carried out, less any additional charges. Depending on your bank and processing times, it may take a few days for the security deposit to return to your card.

7. All accommodation is for short term/ holiday purposes only. Functions and parties on the premises are strictly not allowed. We reserve the right to terminate your occupancy immediately if you cause damage, a nuisance or annoyance to neighbours.

8. Unless stated within the property description, all premises (other than camping and caravan sites) are self-contained and generally includes linen for the main bedroom, some accommodation options do not include linen. Additional linen is available for hire.

9. No responsibility is taken for guests' personal property left on the premises. A handling fee of \$15.00 plus postage will be charged when guests request lost property to be returned by post.

10. With telephone or postal bookings, any printed, written, or verbal description of the premises by the agent or an employee is made in good faith. No responsibility for discrepancies will be accepted. Please choose your property carefully using the information provided on our comprehensive websites. There is no provision to change properties on your arrival if you are unhappy with your choice.

11. Guests are responsible for the safekeeping and replacement of any accommodation keys. Guests requiring a key from the park manager after office hours will be charged a service fee of \$125.00.

12. Parking is generally available for one vehicle only unless prior arrangements have been made. Please Park in your designated spot. Extra vehicles, boats, etc may be accommodated elsewhere and may incur a fee.

13. No refunds or credits for early departures.

14. Management wishes to warn guests and other persons who engage in recreational activity, with the holiday park, that the pursuit of such activities may result in harm or personal injury. All persons who engage in a recreational activity do so at their own risk.

15. Guests agree to abide by any House Rules posted in any cabin, camp kitchen or recreational area and must supervise and ensure their children comply with such rules.

16. Any payments made by card may be subject to a 2% surcharge.

17. You hereby acknowledge, represent and warrant that your caravan/motorhome has a current Warrant of Electrical Fitness at the time you seek to connect to our embedded electrical network. You further acknowledge and represent that you will only use an approved external RCD cord to connect. You hereby indemnify us for any loss, damage or penalty we may suffer as a consequence of your representations being untrue.

Other Information:

Guide/assistance dogs are welcome year round. We do not allow dogs during peak periods. We do not allow dogs in any of our accommodation or units. Contact reception to confirm whether dogs are allowed for your booking dates. When dogs are permitted to stay, they stay for free but we do expect dogs to be on leads whilst in the Park, exercise should occur off the Park and all waste should be picked up and disposed of responsibly.

You are welcome to utilise our park's features & facilities, including; Tour Desk, Kitchen, Laundry, BBQ, Luggage Storage, Bike/Ski Storage & Parking.

Winter, Spring, Summer or Fall, Queenstown is an Alpine wonderland. This Holiday Park is a great base to return to after enjoying the vast opportunities available through-out the Southern Lakes.

A short walk is the Skyline Gondola and Luge, Kiwi Birdlife Park, Medical Centre, Alpine Walks, Restaurants, Art Galleries and Cinema.

All activities and tours can be booked with our Great Guest Service Team on arrival or during your stay. We provide the best guest services, activity information and prices in Queenstown.

KJet

You can step onto a big yellow KJet every hour at the Main Town Pier in the centre of Queenstown. In an unforgettable Jet boat experience you'll be transported from the sophisticated downtown area into the channels of two of New Zealand's most scenic rivers.

Skyline Queenstown

Situated an easy 5 minute walk from town centre, Skyline Queenstown is a 'must-see' attraction during your visit to Queenstown, New Zealand. The best views in the region are found here spread out in a spectacular 220 degree panorama, with breathtaking views of Coronet Peak, The Remarkables mountain range and across Lake Wakatipu to Cecil and Walter Peaks.

Southern Discoveries

Discover more of Milford Sound with Southern Discoveries. Cruising along calm waters between sheer cliffs carved by centuries of ice erosion, catching sight of majestic Mitre Peak and cascading waterfalls that thunder into the depths below. It is no wonder Rudyard Kipling described it as the 'eighth wonder of the world'TM. Extend your Milford Sound cruise and visit the Milford Discovery Centre & Underwater Observatory or add on a kayaking experience. We have daily cruise departures (all year round), delicious on-board meal options, informative commentaries and experienced, friendly staff.

Million Dollar Cruise

Welcome to one of Queenstown's very best sightseeing activities, the famous Million Dollar Cruise. Journey to the end of the lake to view the extraordinary "Remarkables" in luxurious comfort. We are Queenstown family owned and operated and quite simply, you'll love our cruise. So go on, book now!

Appellation Wine Tours

Our award-winning all-inclusive wine tours have been designed to educate, enlighten and indulge you with the very best of what Central Otago has to offer. We hope to leave you with a lasting impression of a perfect and memorable day out. Our Expert Wine Guides have a true passion for the Central Otago Wine Region and they are eager to share with you their knowledge of local sights and history and of course everything wine! You can meet them in our Team section or better yet, book a tour!

Nomad Safaris

With us, you can explore Lord of the Rings filming locations and Otago gold mining settlements. You will witness stunning Southern Lakes scenery, from Queenstown to the Shotover and Arrow Rivers, to the Remarkable Mountains. We will tell you about New Zealand Maori folklore and European pioneer culture. With our local guides, we can paint a vivid picture of this wonderful land of ours.

Skippers Canyon Jet

30 minutes of adrenalin pumping Jetboating on the Shotover with the only jetboat company to operate in Skippers Canyon. This is a fast paced ride through the richest gold bearing Canyon in the world.

Glenorchy Air

Glenorchy Air is a fixed wing scenic flight company. Operating out of Queenstown airport and flying across the Southern Alps on some of the most spectacular scenic flights in the world, Glenorchy Air is a family business owned and operated by Janet and Robert Rutherford. We provide scenic flights from Queenstown and Glenorchy to many destinations around the South Island including Milford Sound, Fiordland, Mt Cook, the Glaciers, and to the penguin and albatross colonies of Otago's east coast.

Coronet Peak Tandem Paragliding and Hang Gliding

Our take offs at the Coronet Peak skifield are only a short drive out of town. We offer a FREE shuttle service from Queenstown to Coronet Peak and return. It departs from outside the Ivan Clarke Gallery, 39 Camp Street in Queenstown. Bring a friend along to watch. Most of the time we do have space in one of our comfortable, modern vehicles. There is a small fee for spectators to come along.

Kiwi Birdlife Park

The Kiwi Birdlife Park is a wildlife sanctuary displaying over 20 different species of native birds and reptiles over 5 acres. We guarantee kiwi viewing and offer regular kiwi feedings during the day. Visitors have the chance to get up close to wildlife during our twice daily Conservation Shows.

We look forward to welcoming you!

Kind regards

Queenstown Lakeview Holiday Park

4 Cemetery Road, Queenstown, Otago 9300

P: +64 (0) 3 442 7252

E: reception.2ql@hhp.nz

W: <https://hampshireholidayparks.co.nz/>

hampshire holiday parks

The logo for Hampshire Holiday Parks features the company name in a blue sans-serif font. A blue curved line, resembling a smile, is positioned beneath the word 'holiday'.