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**Confirmed Reservation 2134839 at Hampshire Holiday Parks - Arrowtown**

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From Hampshire Holiday Parks Arrowtown <reception.2at@hhp.nz>

Date Thu 1/30/2025 8:51 AM

To ae\_y0305@hotmail.com <ae\_y0305@hotmail.com>

Dear Arunee

Thank you for your payment which has secured your reservation. The terms and conditions are now applicable to this booking, as follows;

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Reservation No: **2134839**  
Guest Name: **Arunee Aranyichon**  
Arrival Date: **Tuesday, 15 April 2025**  
Departure Date: **Wednesday, 16 April 2025**  
Number of Nights: **1**  
Room Type: **1 2AT Studio**  
Number of Guests: **Adults: 3 Children: 0 Infants: 0**  
Discount Applied: \$0.00 -  
Total After Discount: **\$215.00**  
Cancellation Policy: High & Peak Season - NZ  
Deposit Paid: \$218.76 - 30 Jan 2025 (includes surcharge)  
Balance Payment: **Amount: \$0.00 Due: 30 Jan 2025**

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**Payment Options:**

**Online:** [Guest Portal Link](#)

**Over the Phone:** Call +6434421876 during office hours and provide a debit or credit card

**Direct Deposit:** Details listed below

Account Name: Hampshire Holiday Parks Limited trading as Hampshire Holidays Parks - Arrowtown Holiday Park

BSB: (not required)

Swift Code: BKNZ NZ22

Account Number: 02-1265-0047474-01

Reference: 2AT 2134839 Aranyichon

**Cheques not accepted.**

**Cancellation Policy:**

CANCELLATION:

Free cancellation period up to 15 days prior to arrival date. Cancellations within 14 days of the arrival date will incur a cancellation fee equivalent to the total booking tariff.

Cancellations due to exceptional circumstances will be taken into consideration.

Please note: Booking alterations include date changes, reduction in nights and reduction in guests. These fall under the same rule as a cancellation and must be amended prior to the free cancellation period.

PAYMENT:

A deposit of 25% of the total booking tariff is payable at time of booking to confirm the reservation. Final balance is payable 14 days, prior to the arrival date. Should your balance not be received by the due date, this amount will be automatically deducted from the credit card on file.

**Terms & Conditions:**

**HAMPSHIRE PROPERTY GROUP BOOKING TERMS & CONDITIONS**

All bookings are accepted on the basis that you have read, understood, and agree to abide, and be bound, by the following Terms & Conditions and House Rules. On check-in, you may also be required to verify your

identity with photographic identification. Should you choose not to proceed with this reservation, you are required to advise us within 24hrs of making your booking for a refund of all monies paid.

1. Premises are let for short term/ holiday purposes only for the agreed period and at the agreed nightly or weekly rate subject to subsequent change as agreed by the parties.

2. The premises are available from 2.00pm and generally NOT BEFORE on the day of arrival and are to be vacated at 10.00am SHARP on the day of departure. The purpose of these strict times is to allow the necessary time to clean the premises. Please consider your fellow incoming/outgoing holiday occupants. We may consider requests for early arrival or late checkout if available. (ARRIVAL AND DEPARTURE TIMES WILL VARY PER PROPERTY)

3. We are a pet friendly park in the camping area only. Pets are not permitted during Peak periods, long weekends & special events – Please check with the park in advance to avoid disappointment on arrival. Pets are not permitted in any accommodation buildings or communal areas. Pets must be on a lead at all times and not left unaccompanied. Please ensure you clean up after your pet at all times.

4. The maximum number of persons permitted to occupy the booked premises will form part of the booking contract and will be nominated when you make your booking. Persons found occupying the premises over and above the number on the booking may give rise to an additional fee or early termination for breach.

5. All damage, breakages, or losses to the property and/or furniture/furnishings are to be reported to the reception and paid for immediately. All furnishings and equipment must be left in the premises as originally found. Damage not paid for will be charged to your card without notice.

6. Pre-Authorisation/Security Deposit (Bond) for accommodation: A valid Visa or MasterCard is required on check-in. A pre-authorised payment may be taken from your card and held as a security deposit for damages, excessive cleaning or extra charges. The pre-authorisation/security bond varies depending on accommodation type booked. Bonds may apply on hired items. All security deposits will be refundable upon check-out after an inspection has been carried out, less any additional charges. Depending on your bank and processing times, it may take a few days for the security deposit to return to your card.

7. All accommodation is for short term/ holiday purposes only. Functions and parties on the premises are strictly not allowed. We reserve the right to terminate your occupancy immediately if you cause damage, a nuisance or annoyance to neighbours.

8. Unless stated within the property description, all premises (other than camping and caravan sites) are self-contained and generally includes linen for the main bedroom, some accommodation options do not include linen. Additional linen is available for hire.

9. No responsibility is taken for guests' personal property left on the premises. A handling fee of \$15.00 plus postage will be charged when guests request lost property to be returned by post.

10. With telephone or postal bookings, any printed, written, or verbal description of the premises by the agent or an employee is made in good faith. No responsibility for discrepancies will be accepted. Please choose your property carefully using the information provided on our comprehensive websites. There is no provision to change properties on your arrival if you are unhappy with your choice.

11. Guests are responsible for the safekeeping and replacement of any accommodation keys. Guests requiring a key from the park manager after office hours will be charged a service fee of \$55.00.

12. Parking is generally available for one vehicle only unless prior arrangements have been made. Please Park in your designated spot. Extra vehicles, boats, etc may be accommodated elsewhere and may incur a fee.

13. No refunds or credits for early departures.

14. Management wishes to warn guests and other persons who engage in recreational activity, with the holiday park, that the pursuit of such activities may result in harm or personal injury. All persons who engage in a recreational activity do so at their own risk.

15. Guests agree to abide by any House Rules posted in any cabin, camp kitchen or recreational area and must supervise and ensure their children comply with such rules.

16. Any payments made by card may be subject to a 2% surcharge.

17. You hereby acknowledge, represent and warrant that your caravan/motorhome has a current Warrant of Electrical Fitness at the time you seek to connect to our embedded electrical network. You further acknowledge and represent that you will only use an approved external RCD cord to connect. You hereby indemnify us for any loss, damage or penalty we may suffer as a consequence of your representations being untrue.

### **Other Information:**

We are a pet friendly park in the camping area only. Pets are not permitted during Peak periods, long weekends & special events – Please check with the park in advance to avoid disappointment on arrival. Pets are not permitted in any accommodation buildings or communal areas. Pets must be on a lead at all times and not left unaccompanied. Please ensure you clean up after your pet at all times.

BBQ, Kitchen & Laundry Facilities

Tennis Court

Playground

Bicycle Rental

Free Parking

WiFi

Hiking Trails

One of the best hikes in Arrowsmith is Big Hill. Famous for tussock grass and breathtaking views. The Sawpit

Gully Track is a beautiful short loop from Arrowtown that leads up German Hill before returning back to the town.

#### Golf Courses

Arrowtown is a golf lover's paradise with three iconic golf courses including the Millbrook Resort, a 36-hole championship course which is home to the New Zealand Golf Open.

#### Biking

Arrowtown is surrounded by beautiful cycling tracks, including the renowned Queenstown Trail. If you are looking for a short ride, the Arrowtown River Trail is a fantastic loop track.

#### Wineries

Central Otago is regarded as one of New Zealand's premier wine regions. Join a guided Arrowtown wine tour or hire a bike and cycle along the Arrow River to the Gibbston Valley wineries.

#### Lakes District Museum & Art Gallery

The local museum provides insight into the early history of the Whakatipu region. While the gallery features works from talented local artists. You can even hire a pan and try your luck panning for gold at the Arrow River.

#### Arrowtown Chinese Settlement

The Chinese Settlement is a heritage listed, historic village which was founded by Chinese people during the Otago Gold Rush of the 1860s. The village has been restored and is now a popular tourist attraction.

***We look forward to welcoming you!***

Kind regards

#### **Arrowtown Holiday Park**

12 Centennial Ave, Arrowtown, Otago 9302

P: +64 (0) 3 442 1876

E: [reception.2at@hnp.nz](mailto:reception.2at@hnp.nz)

W: <https://hampshireholidayparks.co.nz/>

**hampshire holiday parks**

The logo for Hampshire Holiday Parks features the company name in a blue, lowercase, sans-serif font. A blue curved line, resembling a smile or a swoosh, is positioned beneath the word 'hampshire' and extends slightly under 'holiday'.