
Confirmation - New Zealand Motorhomes Online Reservations - Pacific Horizon Standard SAM 6 Berth

From enquiries@newzealand-motorhomes.com <enquiries@newzealand-motorhomes.com>

Date Thu 1/16/2025 2:22 PM

To ae_y0305@hotmail.com <ae_y0305@hotmail.com>

Dear Mr Thanatorn Pipatpallop

Many thanks for your reservation.

Your Client ID is: 23030. Please use this in all correspondence with New Zealand Motorhomes.

=== IMPORTANT NOTICE ===

The dates and pick up/drop off locations on this Confirmation Voucher should be checked by your self as these are the dates and locations your vehicle is reserved on.

Any alterations requested MUST be confirmed with a new Confirmation.

Please print out this Confirmation Voucher and present at the Depot

=== YOUR ARRIVAL INFORMATION ===

Arrival Port: Christchurch airport

Arrival Airline: Qantas

Flight Number: QF296

Overnight Accommodation:

NZ Contact Phone Number:

Arrival Date: 19/04/2025

Arrival Time: 12:55

Departure Date: 20/04/2025

Departure Time: 6:00

Any additional Accommodation Comments:

IMPORTANT NOTICE: This is the arrival information supplied to us at time of reservation. If incomplete, please update us at least one week prior to start of hire.

=== YOUR RESERVATION INFORMATION ===

New Zealand Motorhome Reference: 23030

Company: Pacific Horizon

Vehicle: Pacific Horizon Standard SAM 6 Berth - <http://www.newzealand-motorhomes.com/quoting/display.php?955>

Number of Vehicles: 1

Licence Type: New Zealand

Drivers Age:

Pickup: 10/04/2025 at Christchurch

Dropoff: 19/04/2025 at Christchurch

Adults: 5

Children: 1

Children's Ages: 8

Insurance Option: All Inclusive package

Extra Hire Items: COURTESY TRANSFER Airports and Ferry terminals only (6 pax max) : 6 @ \$0 each,

PAID TRANSFERS EACH WAY All City accom Book 1 or 2 (6 pax max) : 6 free, Picnic Chair: 3 free,

Picnic Table: 1 free, Baby/Booster seat (3 sizes) : 1 free, Snow Chains: 1 free

Our Comments: CONFIRMED WITH PACIFIC HORIZON CAMPERVAN

IMPORTANT NOTICE: Please carefully check the dates and pick up and drop off locations are correct.

=== TERMS AND CONDITIONS FOR THIS HIRE ===

Please Visit: <http://www.newzealand-motorhomes.com/quoting/display.php?terms=1&955#terms>

=== SUMMARY OF CHARGES ===

All prices and rates are in New Zealand Dollars (NZD) unless otherwise specified.

Rate Calculation: 10 days at NZ\$430.00 reduced to NZ\$399 per vehicle per day (\$3,999.00)

Daily Hire Total including any specials: \$3,999.00

Insurance Cost: \$650.00 (All Inclusive package)

10 days at \$65.00 (10/04 - 19/04)

Insurance Description: NZ\$65per day reduces the vehicle security bond/excess to Nil for the first incident (Credit Card imprint) Max Insurance charge NZ\$2,600

Includes Picnic table & Chairs - Child/Booster seats - Snow Chains as required - GPS Unit - Courtesy Client transfers at start and end of hires from City/Airport & Ferry Terminals (normally \$100 each way)

Total Hire Amount: \$4,649.00

Extra Hire Items Costs: \$ (COURTESY TRANSFER Airports and Ferry terminals only (6 pax max) : 6 @ \$0 each, PAID TRANSFERS EACH WAY All City accom Book 1 or 2 (6 pax max) : 6 free, Picnic Chair: 3 free, Picnic Table: 1 free, Baby/Booster seat (3 sizes) : 1 free, Snow Chains: 1 free)

Deposit To Be Taken at time of Booking: \$464.90

Remaining amount to be debited 40 days prior to start of hire: \$4,184.10

Credit Card Merchant Fees of 3.1% apply on any Final or Full payments

Extra Notes: We will email you on the 01/03/25 with final payment options

=== EXTRA CHARGES (payable at depot) ===

=== FOLLOW US ===

Our Facebook Page and Twitter Account are kept up to date with events around the country, relevant travel information and useful resources; great as you tour New Zealand.

Like us on Facebook: <https://www.facebook.com/nzmotorhomes>

Follow us on Twitter: https://www.twitter.com/nz_motorhomes

=== PACIFIC HORIZON DETAILS ===

PREPARING FOR DRIVING IN NEW ZEALAND

Driving in New Zealand is different to many other places in the world. We have a unique environment and therefore we would like to provide you with some information prior to your arrival to inform you on the differences you can expect when you are driving on New Zealand roads.

Before travelling to New Zealand, please visit www.drivesafe.org.nz which details some important information that will assist to prepare you for your trip.

New Zealand law requires that you carry a valid driver's license at all times, and that all fields of the this license including conditions must be able to be read in English, please see <http://www.nzta.govt.nz/driver-licences/new-residents-and-visitors/approved-translators/> for further information on how to obtain a license translation.

If you are flying into New Zealand on a long haul flight, we strongly recommend you stay overnight in the city you arrive in before embarking on your self-drive adventure.

PACIFIC HORIZON'S HEAD OFFICE & DEPOT ADDRESS IN WELLINGTON

25 Ulric Street, Plimmerton, Wellington

(approx. 30kms north of Wellington City, up State Highway 1).

PH 0800 808 882 - For any assistance.

AUCKLAND

164 Montgomerie road, Mangere, Auckland

(approx. 4kms from Auckland Airport)

PH 0800 705 893 - or 04 233 8881 for any assistance.

CHRISTCHURCH

31 Sheffield Crescent, Christchurch

(approx. 4kms from Christchurch Airport)

PH 0800 808 882 - For any assistance

OFFICE HOURS -

Daily (including weekends) 8.00am - 4.00pm

(Closed Christmas day)

EARLIEST AND LATEST PICK-UP AND DROP-OFF TIMES

Pick up and drop off between 8.30 am and 4.00 pm

Briefings take approx. 45 minutes to 1 hour. Our friendly staff will show you through your motorhome/campervan to ensure you know how everything works, and to answer any of your questions about its operation before you begin your holiday.

If you have not already please confirm your arrival details (time & flight number) OR ferry company (InterIslander or Bluebridge) and the time for pick-up and Pacific Horizon will be in touch directly to organise pick up

ARRIVAL TIMES

If your flight arrives after 3.00pm you will need to book overnight accommodation as by the time you clear Customs it will be too late to organise your Courtesy transfer to get you to the Depot in time as vehicle orientation and signing the rental agreement takes approx one hour and by then the Depot will be closed for the night

DEPARTURE TIMES

If your departing flight is 10am or earlier then you will have to return the Motorhome the previous night as you need to be at the Airport 2 hrs before the flight departs. This means you need to be on your way back to the Airport before 8.00am and any earlier and the Depot will not be open (or there will be insufficient time at the depot to check in the vehicle)

COURTESY TRANSFERS - CHRISTCHURCH AIRPORT /AUCKLAND AIRPORT/ WELLINGTON AIRPORT & FERRY

Pacific Horizon offer a Courtesy transfer service to and from Airport/Airport accommodations and Ferry Terminals. (Up to 6 pax) You can book this service for free under extra items when booking (Courtesy transfers)

Please phone the Freephone Number 0800 808 882 for pickup instructions OR if you have already supplied your Hotel or Ferry arrival time Pacific Horizon will be in touch directly to organise pick up

PAID TRANSFERS - CHRISTCHURCH/WELLINGTON & AUCKLAND CITY

Pacific Horizon offer a transfer service to and from City accommodations as an optional extra from \$100 each way per transfer. (Up to 6 pax) You can book this service under extra items when booking. (Paid transfers)

Please phone the Freephone Number 0800 808 882 for pickup instructions OR if you have already supplied your Hotel or Ferry arrival time Pacific Horizon will be in touch directly to organise pick up

PLEASE NOTE: ALL OUR PUBLISHED TERMS & CONDITIONS INCLUDING CANCELLATION FEES ARE FOR TRAVEL PERIOD FROM 1st APRIL 2023

AMENDMENT FEE

Once a Booking is confirmed any changes made that may shorten a hire will not be entitled to a refund. Changes to dates and /or locations may attract a relocation fee

PACIFIC HORIZON COVID 19 CANCELLATION POLICY

If the New Zealand borders close due to the Covid 19 Pandemic and travel is disrupted Pacific Horizon will hold any monies taken as a credit for 12 months from the original date of hire. Pacific Horizon are entitled to apply a NZ\$250 Cancellation/administration fee. NZ Motorhomes retains the initial deposit and will offer a Credit for 12 Months

CANCELLATION FEES

If cancelled 26 days or more prior to vehicle pick up either 15% of the gross hire amount or the deposit is retained (minimum of NZ\$350).

If cancelled 25 - 8 days prior to vehicle pick up 25% of gross rental (or the deposit whichever is the greater).

If cancelled 7 - 1 day prior to vehicle pick up 50% of the gross rental.

No show or cancelled on day of vehicle pick up 100% of gross rental.

If a vehicle is returned early for any reason whatsoever, no refund is available.

CAMPING GROUND OPTIONS

Please check out recommendations on our website link:

<https://www.newzealand-motorhomes.com/travel-information/camping-options>

=== NEWZEALAND-MOTORHOMES.COM RESERVATION TERMS AND CONDITIONS ===

COMPANY DISCLAIMER AND LIABILITY

While New Zealand-Motorhomes.com will make its best reasonable efforts to ensure that the content, prices and material on this web site are accurate and precise at the time of Reservation, New Zealand-Motorhomes.com assumes no responsibility to do so and shall not honour any pricing errors or omissions in particular the published Terms and Conditions. We reserve the right to amend Booking Terms and Conditions at any time and, although unlikely, they may differ from time of Reservation to time of travel.

New Zealand-Motorhomes.com endeavours to only work with reputable rental companies but does not itself operate the transportation and therefore will not accept responsibility for the condition of any of the transportation. The information supplied does not constitute a recommendation or endorsement and New Zealand-Motorhomes will not be liable for any damage or loss as a result of the use of this information.

Any complaints or discrepancies are between the Company hiring the Transportation and the client renting it. New Zealand-Motorhomes.com assumes no responsibility in these matters. Baggage and personal effects are the passengers own risk/responsibility and bookings are only accepted on acceptance of these conditions. Clients are advised to take out Travel Insurance

Credit Card Charges

*New Zealand-Motorhomes absorbs the Merchant Credit Card Fee on any deposits deducted by ourselves. Full/final payment attract this fee which is 3.1% . Any payments made with a Credit Card directly to the Motorhome Companies usually incur surcharges ranging from 2% to 3.5% but not restricted to these amounts.

If you need to amend or cancel, please notify us by email. Please contact us at New Zealand Motorhomes, as the Motorhome Company will refer you back to your Booking Agent - Us - We can be emailed on: enquiries@newzealand-motorhomes.com

Many thanks,

The Team at New Zealand Motorhomes

<https://www.newzealand-motorhomes.com>

enquiries@newzealand-motorhomes.com

Find us on Facebook: <http://www.facebook.com/nzmotorhomes>

Follow us on Twitter: http://www.twitter.com/nz_motorhomes

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Freephone (UK): 0808 2342393

Freephone (Aus): 1800 079 481

Freephone (Germany): 0800 1820150

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